



Annual Report  
2024-2025



## Acknowledgement of Country

We pay respect to the Elders of each Nation – Past, Present and Future – and promote the continuation of the cultural, spiritual, and educational practices of Aboriginal and Torres Strait Islander Peoples.

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# Our Board



**Yvonne Santalucia**  
CHAIRPERSON



**Jasvinder Pal Kaur**  
VICE CHAIRPERSON



**Christina Le**  
SECRETARY



**Dr. Jeremy Hoang**  
DIRECTOR OF BOARD



**Jimmy Mtashar**  
DIRECTOR OF BOARD



**Thang Ngo**  
DIRECTOR OF BOARD



**Zafrah Akbar**  
DIRECTOR OF BOARD

## Meetings of Directors

The number of meetings each Director was eligible to attend and actually attended during the financial year is summarised as follows:

Directors	Directors Meetings		Committee Meetings			
	AGM/Special Board Meetings		Governance Meetings		Finance & Risk Meetings	
	Eligible	Attended	Eligible	Attended	Eligible	Attended
Yvonne Santalucia	4	4	3	3	2	2
Jasvinder Pal Kaur	4	4	5	4	-	-
Christina Le	4	3	-	-	5	5
Ali Mokhtar*	1	1	2	2	-	-
Amanda Salama	1	1	1	1	-	-
Zafrah Akbar	4	3	-	-	5	5
Thang Ngo	4	4	-	-	5	3
Jimmy Mtashar	4	4	5	5	-	-
Dr. Jeremy Hoang	4	3	5	2	-	-

\* Went on leave during the year

# Chairperson's Report

Yvonne Santalucia, Chairperson



As we reflect on the past year, it is tempting to describe it – as we often do – as “another year full of challenges.” While this remains true, it is equally important to recognise the strength, resilience, and progress CORE Community Services (CORE) has shown in navigating these complexities. At the heart of our ability to respond effectively is strong governance and an unwavering commitment to our values.

These values, embedded in CORE's Strategic Plan, have provided a clear and steady foundation guiding the decision-making processes and enabling CORE to address both expected and unforeseen challenges with integrity and foresight. For not-for-profit organisations like CORE, having solid foundations and the willingness and skill to act is what makes sustained impact possible.

## Navigating a Challenging Environment

This year, CORE acknowledges, has been marked by growing socio-political unrest, both locally and globally. These disruptions have significantly affected the communities we work with, many of whom are already facing vulnerability and marginalisation. Of particular concern has been the increasing visibility of racism and the potential of rising levels of social division. CORE sees the pain and trauma this has caused across our communities. As an organisation rooted in respect and equity, we must continue to challenge racism – both overt and systemic – and work actively to foster inclusion, understanding, and respect.

We recognise that such social tensions don't exist in isolation. They compound existing crisis, including widespread housing insecurity, cost-of-living pressures, and barriers for newly arrived communities. These challenges impact everyone but disproportionately affect those already experiencing disadvantage.

## Accreditation, Excellence & Strategic Progress

In spite of these challenges, CORE has maintained a strong commitment to service excellence. Our ambitious internal targets, aligned with accreditation standards, reflect our dedication to continuous improvement and accountability.

CORE's strategic plan remains on track, with several significant initiatives underway – notably in the area of housing for young people and women and children escaping domestic and family violence. The CORE Board continues to plan for the long-term, exploring options in social housing, children's services, and targeted supports for vulnerable groups, always informed by the needs and aspirations of the communities we serve.

## Community Voice & Communications

CORE's commitment to hearing and responding to community voices has remained central. This year, we have expanded our community engagement and communications efforts, investing time and resources to enhance our visibility and accessibility.

We have made a deliberate effort to increase our presence across traditional and social media platforms, enabling us to engage with a broader cross-section of the community – across age groups, cultural backgrounds, and locations.

This isn't just about visibility – it's about meaningful connection. Whether through social media engagement, outreach, or program initiatives, we are building a culture of open, responsive communication across the organisation.

## Financial Stewardship & Governance

The past year has brought financial pressures across the sector. Changes to industrial awards, superannuation, and parental leave provisions have placed additional strain on operating budgets. Despite this, we have managed our responsibilities prudently and continued to adapt within our means. Good governance has been critical. Strong support from CORE's finance team, coupled with robust systems and well-informed decision-making, has enabled us to navigate these pressures without compromising on service quality or staff wellbeing.

We have also demonstrated that governance is not static – it is dynamic and responsive. The Board has engaged in deep, and sometimes opposing, discussions, always grounded in mutual respect and a shared commitment to the organisation's mission.

## Looking Ahead

CORE is entering the new year with a sense of confidence. We remain steadfast in our vision, mission and values, and committed to serving our communities with integrity, compassion, and innovation. I would like to take this opportunity to thank our staff, board members, volunteers, funding bodies, and broader stakeholders for your ongoing support, dedication, and belief in the work we do.

Together, we are not only responding to the present – we are shaping a future that is more equitable, inclusive, and hopeful for all.

# CEO's Report

Juana Reinoso, CEO



Over the past financial year, CORE Community Services has experienced continued growth in our services, alongside a rising demand within the community. In response, we have made a deliberate and focused effort to draw on our experience, actively listen to the diverse voices within our community, and remain guided by our vision, ensuring the wellbeing of our community, both now and into the future.

I believe a highlight for 2024/2025 is the way CORE as a place-based organisation was able to work towards our strategic goal of “a community supported at their point of need”. The ongoing housing crisis and the shortage of affordable accommodation continue to have severe consequences for the most vulnerable in our community. In response, CORE has actively listened to the needs of the community and identified a critical demand for social housing that is both flexible and affordable. CORE's successful tender for the Social Housing Accelerator Fund (SHAF) allows CORE to respond to this need whilst expanding our services and on completion actively operate as a Community Housing Provider.

**At CORE Community Services, we are committed to excellence in all that we do. We will continue to collaborate with like-minded organisations and community partners to best support those in need.**

CORE has also been successful in tendering for the Housing Innovation Fund (HIF) that will convert an existing underutilised Homes NSW building into six semi-supported, self-contained, crisis accommodation studios for young people aged 16-20. The project will implement an innovative hybrid accommodation model blending the flexibility of a refuge and stability of transitional accommodation, providing case management and wrap around supports.

The past financial year presented a range of new challenges for CORE Community Services, and the organisation can be proud of the way we responded with resilience and determination. The Aged Care reforms, along with preparations for the upcoming Support at Home (SaH) program, posed significant demands on CORE's Aged and Disability Service—and indeed, the entire organisation.

Some of our Support at Home preparations included critical system upgrades, integrated new financial modelling, and our Finance team worked to revise forecasts and budgets. Clear and timely communications were also developed and shared to ensure our clients and the wider community remained well informed throughout the process. Amidst these efforts, CORE's Aged & Disability Service achieved a major milestone—successfully, becoming a recognised Specialist Provider under My Aged Care, enabling us to deliver services to culturally and linguistically diverse (CALD) clients.

Each year, CORE undertakes a comprehensive registration and accreditation process across its services and business units. As part of our commitment to continuous improvement, the exceptional team at CORE consistently sets ambitious standards. We are proud to share that CORE's Preschool has been rated Exceeding under the National Quality Standard.

I would like to acknowledge all of CORE's staff for their outstanding work, carried out with professionalism, dedication, and resilience—even in the face of challenging and confronting circumstances.

I extend my deepest gratitude to the Board for their invaluable expertise, broad experience, and thoughtful insight, which continually empower CORE to fulfill its mission and serve the community effectively.

Thank you too, to our funding bodies and stakeholders for their support, trust, and commitment, which have been essential in achieving impactful outcomes together.

At CORE Community Services, we are committed to excellence in all that we do. We will continue to collaborate with like-minded organisations and community partners to best support those in need.

# Children's Service Report



For many years, CORE Community Services Preschool has remained deeply committed to nurturing children and supporting families within our community. Our preschool is proud to be an inclusive and welcoming environment, offering quality education to families from culturally and linguistically diverse (CALD) backgrounds, families with children who have additional needs, and those experiencing financial or personal challenges.

The past year, while not without its difficulties, also brought moments of significant pride and achievement. These accomplishments reflect the strength, resilience, and dedication of our staff, children, and families. Throughout every challenge, our guiding principle remained constant: families are at the heart of everything we do.

## Challenges Faced

### Staffing Stability

The preschool experienced a major leadership transition with the retirement of our long-serving and highly respected Service Manager, Debra Rose. Her departure in late 2023 marked the end of an era of dedicated service. In January, leadership was taken up by Aneta Stasielowicz, supported closely by the Senior Management team.

During this time of adjustment, the preschool operated with a smaller permanent team, relying on external agency educators to maintain staff coverage. A new Early Childhood Teacher soon joined the team, helping to strengthen stability. Despite these challenges, the professionalism and commitment of our core staff ensured that families experienced continuity of care and that children continued to thrive in a high-quality learning environment.

**A major achievement in 2024 was our preschool being rated Exceeding National Quality Standards during the official Accreditation and Rating process.**

### Rising Support Needs

This year saw a significant increase in the number of children requiring additional support in the areas of emotional regulation, language, and learning. Responding to these needs required strong teamwork, organisational planning, and a deep commitment to inclusion.

Our educators demonstrated compassion and professionalism, ensuring every child felt safe, encouraged, and supported in their individual journey.

## Financial Pressures on Families

With the ongoing rise in the cost of living, many of our families experienced financial pressures. To address this, CORE strengthened its role in connecting families with external support services and training opportunities.

Importantly, through the Start Strong funding program, we delivered at least 600 hours of free preschool education to eligible children. This initiative eased financial pressures and ensured more families had access to the lifelong benefits of early education.

## Highlights of the Year

### Exceeding National Quality Standards

A major achievement in 2024/2025 was our preschool being rated Exceeding National Quality Standards during the official Accreditation and Rating process. This recognition reflects the dedication, expertise, and passion of our educators, and affirms the high standards of educators and care provided to our community.

### Parent Attendance Boosting Research Project

The preschool was selected to participate in a Department of Education-funded research project in partnership with the University of Wollongong and other training organisations. The project explored strategies to increase attendance and engagement, with several innovative initiatives introduced:

- Translation of enrolment documents into four key community languages.
- Establishment of a Food Bank and Toy Library to directly support families.
- Professional mentoring and training for staff on neuroinclusive communication and learning environments, delivered by CELA.

In addition, the Toy Library was the focus of an action research project. Families, children, and educators collaborated through surveys, reflective journals, and project books to investigate how play-based learning supports skill development and wellbeing.

The high level of family engagement affirmed the value of these initiatives, which we are committed to continuing beyond the research period.



### Inclusive Support

Supporting inclusion remained a central priority. Our preschool worked in close collaboration with families, local schools, and external professionals to ensure tailored support was in place. This included:

- Assisting parents in applying for NDIS funding.
- Facilitating smooth school transitions through joint goal-setting and meetings with school professionals.
- Establishing two quiet, calming areas (indoor and outdoor) to assist children with emotional regulation.
- Strengthening connections with organisations such as Learning Links and local Health services to provide specialised support.

These efforts contributed to ensuring that all children, regardless of ability or background, experienced a safe, welcoming, and empowering preschool environment.

### Interactive Encounters and Learning Experiences

This year, the preschool enriched children’s learning through a variety of incursions and excursions designed to stimulate curiosity and build skills:

- Healthy Harold – four sessions promoting healthy eating, body consent awareness, and emotional wellbeing.
- Jurassic Walk (Beyond the Beanstalk) – two STEM-focused sessions.
- Where the Rainbow Goes – a Science Week exploration.
- Yoga Sessions – held fortnightly across two terms, supporting physical development, mindfulness, and calming strategies.

In addition, preschoolers and their families actively participated in the Book Week Parade, held in cooperation with the local school, fostering a sense of connection and community spirit.

### Empowering Families

CORE Community Services Preschool recognises that strong family engagement is key to children’s success. This year, we organised parent learning sessions to build knowledge of healthy habits and support the Transition to School process.

Invited speakers included the Principal and Support Team Educator from Sacred Heart Catholic School, as well as a Senior Lecturer from Western Sydney University. These sessions offered parents valuable opportunities to learn,

ask questions, and strengthen their understanding of their child’s learning and developmental journey.

### Starting Strong Playgroups

For families on the waiting list, educators ran fortnightly Playgroup sessions, providing children with the chance to experience preschool routines while giving families a welcoming introduction to our community. These sessions fostered smooth transitions into preschool and supported early engagement for new families.

### Looking Ahead

As we reflect on a year defined by both transition and accomplishment, CORE Community Services Preschool remains steadfast in its mission to provide inclusive, high-quality early education. Guided by the dedication of our educators and the resilience of our community, we look forward to:

- Expanding innovative programs that promote engagement and inclusion.
- Strengthening tailored support for children with additional needs.
- Enhancing partnerships with families, schools, and local services.
- Continuing to ensure every child and family feels welcomed, supported, and empowered.

CORE Community Services Preschool is proud of the achievements of 2024 and looks ahead with optimism and determination to a future where every child has the opportunity to thrive.



# Multicultural Communities Report



The 2024–2025 financial year marked a period of growth and consolidation for CORE’s Multicultural Communities (MC) team. With additional funding and expanded eligibility across programs such as SETS and Domestic, Family and Sexual Violence (DFSV) Services, CORE was able to increase staffing capacity and strengthen service delivery.

A key driver of this success has been the diversity of our workforce. Staff bring with them a wealth of professional expertise, lived experience, and cultural knowledge, enabling services to be both responsive and locally informed. By engaging deeply with community stakeholders and fostering strong partnerships across government and non-government agencies, CORE has been able to deliver programs that reflect the realities of people’s lives.

**The 2024–2025 financial year marked a period of growth and consolidation for CORE’s Multicultural Communities team. With additional funding and expanded, CORE was able to increase staffing capacity and strengthen service delivery.**

## Community Engagement & Events Highlights

### Family Fun Day – Fairfield Public School

The Family Fun Day brought together over 737 children, families, and community members, transforming the school into a lively hub of activity. Funded through the Targeted Earlier Intervention Program, the event featured an animal farm, soccer, face painting, and a community disco.

Beyond the fun, the day fostered a safe and inclusive environment that encouraged connection, strengthened family bonds, and promoted the value of social participation.

### Refugee Week Festival

In partnership with the Fairfield Emerging Community Action Partnership, CORE hosted the Refugee Week Festival, which attracted more than 350 participants from refugee and migrant backgrounds. The festival celebrated cultural diversity through music, dance, and storytelling, while also creating space for reflection on the challenges of settlement.

It highlighted resilience, belonging, and the opportunities that come from embracing inclusivity, reinforcing CORE’s role as a bridge between communities.

### Interschool Sports Gala

Working with Fairfield and Cabramatta Intensive English Centres, CORE organised the Interschool Sports Gala, welcoming over 250 newly arrived refugee and migrant students. The event showcased sport as a powerful tool for inclusion, wellbeing, and integration. Through team-based activities, students built confidence, developed cross-cultural friendships, and experienced a sense of belonging in their new environment. For many, it was their first opportunity to engage in a large-scale community sports event in Australia, marking an important step in their settlement journey.

### Domestic Violence Annual Conference

As convenor of the Southwest Sydney Domestic Violence Committee, CORE led the 2024 conference, attended by more than 290 participants from across NSW. Keynote speakers, workshops, and panel discussions advanced collaboration, shared best-practice approaches, and equipped frontline workers with practical tools to better support those impacted by violence.

### Settlement Engagement & Transition Supports (SETS)

The Settlement Engagement and Transition Supports (SETS) program, funded by the Department of Home Affairs (DHA), remains a cornerstone of CORE’s work in supporting humanitarian entrants and eligible permanent migrants. The program assists individuals and families as they navigate the challenges of settlement while building pathways to community participation and independence.

In 2024–2025, CORE supported 3,196 individual clients and engaged an additional 3,560 group participants. Across the year, we delivered 6,902 SETS sessions and recorded 3,819 occasions of service, ensuring that clients could access the right support at the right time. Services were delivered across 11 priority domains, ranging from education, training, and employment pathways to housing, health and wellbeing, and civic participation.

Importantly, group-based community activities also provided opportunities for participants to form networks, build confidence, and feel a sense of belonging. These outcomes reflect CORE’s ongoing commitment to not only meeting settlement needs but also fostering long-term

## Crisis and Emergency Relief

### Emergency Relief Program (ERP)

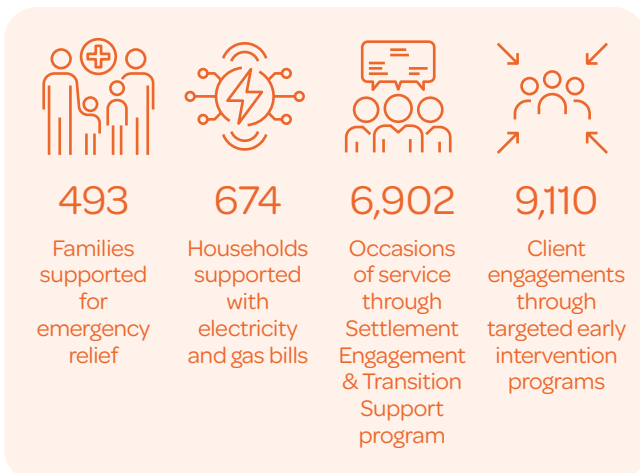
The Emergency Relief Program (ERP) played a critical role in supporting vulnerable families experiencing financial hardship. In 2024–2025, CORE assisted 493 families, providing them with food vouchers, material aid, healthcare support, accommodation assistance, and transport subsidies. The program also offered referrals to specialised services, ensuring that families had access to longer-term solutions. By addressing immediate needs, the ERP reduced stress for households and created space for individuals and families to focus on stability and recovery.

### Energy Accounts Payment Assistance (EAPA)

The Energy Accounts Payment Assistance (EAPA) scheme, funded by the New South Wales Government, provided targeted support for households struggling with rising living costs. Over the year, CORE supported 674 households with electricity and gas bill payments. For many families, this assistance was vital in preventing disconnection, maintaining household stability, and alleviating financial distress during periods of crisis.

### Domestic, Family & Sexual Violence Services

CORE's Domestic, Family and Sexual Violence (DFSV) services provided specialised case management, coordination, education, and referrals to individuals experiencing violence. In 2024–2025, 120 clients received direct support. Through these services, clients were supported to access safety planning, counselling, legal referrals, and pathways to education and training. The program not only addressed immediate risks but also empowered clients with skills and knowledge to rebuild their lives. CORE's holistic approach ensures that every individual is treated with dignity, respect, and compassion.



# Aged and Disability Care Service Report



The transition to the Support at Home Program marks one of the most significant reforms in Australia's aged care system in recent years. Designed to simplify access and strengthen supports for older Australians, the new model aims to empower individuals to live independently in their own homes for longer. At CORE, we have embraced this change with careful planning, proactive engagement, and a commitment to ensuring both clients and staff are well prepared. Our focus has been on building system readiness, strengthening staff capability, and maintaining open communication with clients, ensuring that the transition is smooth, transparent, and centred on individual needs.

At CORE, we have taken proactive steps to ensure a smooth transition for both clients and staff:

- **Sector engagement:** We participated in meetings with Ageing Australia and Department of Health webinars to deepen our understanding of the reform and its impact on service delivery.
- **System readiness:** We worked closely with our client database provider to review and upgrade internal workflows, ensuring efficiency and compliance with reporting requirements.
- **Staff development:** Monthly training sessions are provided to staff, equipping them with the knowledge and tools to navigate Support at Home processes with confidence.
- **Client communication:** We reached out to clients through letters, phone calls, and direct conversations, keeping them informed and supporting them with any questions.
- **Care plan reviews:** We actively worked with clients to review their care plans and, where necessary, request reviews through My Aged Care to ensure appropriate support levels.

## Client Feedback

Feedback from clients during this transition has been invaluable. Many expressed appreciation for the time taken to explain changes and for the opportunity to review care plans. Some also raised concerns about the number of hours and types of services they would receive under Support at Home.

To address these concerns, we:

- Shared official Support at Home fact sheets.
- Conducted follow-up calls.
- Explained changes in clients' preferred languages.

## Next Steps

CORE will continue to monitor updates from the Department of Health and adjust processes as required. Our commitment remains focused on supporting clients and staff throughout the transition.

**Our focus has been on building system readiness, strengthening staff capability, and maintaining open communication with clients.**

## Case Study 1: Frans' Journey with CORE

Frans, aged 71, first engaged with CORE Aged & Disability Care (CORE ADC) in 2019 following a stroke. Through a series of occupational therapy assessments and home modifications, CORE supported his recovery and independence with safety rails, a new concrete path, and adaptive bathroom solutions.

In 2022, Frans transitioned into the Home Care Package program, choosing CORE as his provider due to his positive experiences with the Home Modifications & Maintenance team. Over time, his care needs increased, and with CORE's support, his package was upgraded to Level 4 in 2025.

Further occupational therapy assessments recommended additional supports, including vision impairment tape, extra bathroom rails, and automatic night lights. With these measures, Frans has continued to live safely and independently at home.

When his Home Care Package transitioned to the new Support at Home program in 2025, Frans praised the clarity and smoothness of the process, crediting CORE's one-stop-shop approach for its consistent, person-centred support.

## Case Study 2: Supporting a Young NDIS Participant (JK)

A young person referred through CORE Youth Services accessed Support Coordination under their NDIS plan while experiencing multiple challenges, including risk of homelessness, justice involvement, and complex mental health needs. By working collaboratively across Youth Services and Aged & Disability Care, CORE delivered a holistic approach:

- Securing stable accommodation,
- Building trust with providers,
- Connecting the participant with a consistent support worker, and
- Facilitating access to psychology and Positive Behaviour Support.

The outcomes have been significant:

- Reduced hospital admissions (from five per year to none in 2024–25)
- Ten months with no re-offending.
- Independent management of medical and therapy appointments.
- Active participation in community activities, including boxing.

This case highlights the impact of collaborative, consistent, and client-focused care in supporting vulnerable young people toward greater independence.



304

Active clients



37,790

Hours of client care by our support workers



13,079

Hours of case management



90,641

Kilometers travelled to transport clients

# Youth Services Report



The Youth Services team continues to demonstrate an unwavering commitment to supporting young people in our community. Their dedication, creativity, persistence, and compassion enable them to provide safe, supportive environments for young people navigating complex challenges. Despite often being labelled as “vulnerable,” these young people show remarkable resilience, determination, and trust in our services as they work towards achieving their goals.

The Youth Services team adopts a solution-focused, client-centred approach that ensures barriers are met with persistence and innovation. No challenge is considered too great or complex, and their impact is made stronger through collaboration with partner agencies across the sector. By working together, the team provides not only immediate support but also long-term opportunities for healing, growth, and stability.

## Service Delivery Highlights

### Targeted Early Intervention Programs

22,994 young people were supported through a range of programs that offered information, access to services, community connections, employment pathways, and material aid. The team also participated in a South West Sydney local initiative, to create a better understanding of healthy relationships, engaging 399 young people in the evidence based Love Bites program. This included a significant outcome where a participant identified abuse within her home and was able to seek safe relocation with school and service support.

### Early Intervention Program

629 young people received intake, assessment, and case management support. Assistance included securing identification, TFNs and bank accounts, as well as financial support for education, training, and employment resources.

### Refuges and Transitional Accommodation

45 young people, aged 12–18, accessed refuge accommodation and were provided with safe, supportive environments.

167 young people engaged with the Intensive Supported Accommodation Program, receiving intensive, holistic and integrated wrap-around case management and practical support to move towards independence.

### Youth Frontiers Mentoring

Delivered to young women aged 10–17, with over 90 participants engaged in the Youth Frontiers program and

the team’s specifically developed initiative, the Empowering Young Women’s program. This initiative builds self-confidence, resilience, and positive relationships, with a strong focus on early intervention.

### Alcohol and Other Drugs (AOD) Support

More than 80 young people were supported through individual and group sessions. The team provided non-judgemental, tailored interventions, supporting young people across multiple stages of change and celebrating progress of all sizes.

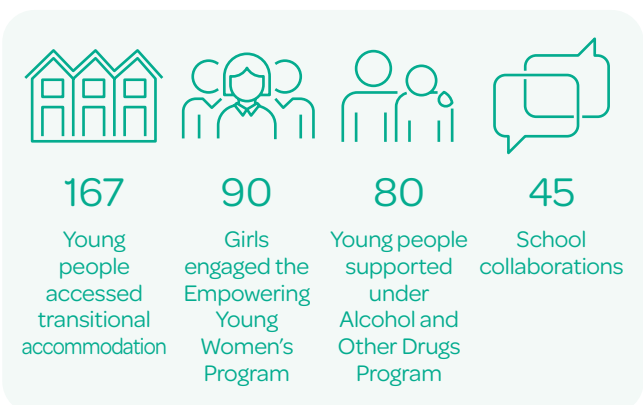
### Partnerships and Collaboration

Collaboration remains central to the success of the Youth Services team. Over the past year, the team:

- Partnered with over 50 schools to deliver mentoring, workshops, education resources, and community events.
- Worked alongside over 60 services across South West Sydney and neighbouring LGAs to advocate, refer, and coordinate holistic support for young people.

### Case Study: Ben’s Journey with CORE

The story of Ben illustrates the collective impact of this work. Ben, a young person experiencing homelessness, engaged with CORE after leaving a household impacted by domestic violence. Without citizenship or financial stability, Ben faced significant barriers. With CORE’s support and collaboration with DCJ, he accessed safe housing, groceries, education pathways, and eventually an apprenticeship. Today, Ben is an Australian citizen, employed full-time, and living independently — a testament to what can be achieved when services and young people work together towards a secure future.



# Acknowledgements to partners and supporters

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*CORE recognises and appreciates the continued support of our partners, funders, and stakeholders, whose alignment with our purpose enables us to create meaningful impact across the communities we serve.*

- 54 Reasons
- Aboriginal Chronic Care – Miller Hub
- ACDMA Chinese school
- Afghan Fajar Association
- Afghan Peace Foundation
- African Australian Advocacy Centre
- Al-Khrbur Village People
- Anglicare
- Anti-Discrimination NSW
- Antiochian Orthodox Archdiocese of Australia, New Zealand & the Philippines
- Arts & Sports Association
- Ashcroft High School
- Asian Women at Work
- Assyrian Resource Centre
- Assyrian Women’s Organisation in Australia
- Australia Post
- Australian Arab Cultural Forum
- Australian Mandaean Sports Club
- Australian Red Cross
- Australian Retailers Associations
- Australian Taxation Office
- Babylon Chaldean Sports Club
- Bonnyrigg High School
- Bonnyrigg Khmer School
- Bonnyrigg Public School
- Borderless Community
- Bossley Park High School
- Budyari Community Health
- Bunnings Villawood
- Bunnings Yennora
- Cabramatta High School & Cabramatta Intensive English Centre
- Cabramatta Public School
- Cambodian-Australian Welfare Council of NSW
- Cambodian Living Arts & Culture
- Campbelltown Children’s Court
- Campbelltown City Council
- Canley Heights Public School
- Canley Vale High School
- Canley Vale Public School
- Canterbury Bankstown Youth Service
- Carella Lodge
- CATCH Training
- Chaldean Association
- Chaldean Association Fairfield
- Chaldean Australian Society
- Chaldean League NSW
- Chaldean Youth Union
- City East Community College
- Commonwealth Bank
- Community Corporate
- Community Corrections
- Community First Step
- Community Links
- Community Migrant Resource Centre
- Costco, Casula
- Dandelion Support Network
- DAYS
- DCJ Housing
- Department of Employment & Workplace Relations
- Der-Huy Chinese school in St Johns Park
- Dignity
- Diplomacy Training Program, UNSW
- Distance Education
- Domestic Violence NSW
- Driving School
- Evolve Housing
- Evans Highschool
- Exodus Foundation
- Fairfield Child & Family Health Nursing Service
- Fairfield City Council
- Fairfield Connect, Western Sydney University
- Fairfield Drug Health
- Fairfield High School & Intensive English Centre
- Fairfield Hospital
- Fairfield Local Court
- Fairfield Public School
- Fairfield West Public School
- Fairfield Women’s Health Service
- Fairvale High School
- Fairvale Public School
- Fijian Diaspora Women’s Alliance
- FLYH
- Future Ready
- Gandangara Local Aboriginal Land Council
- Gamble Aware NSW
- Gaza Association Australia
- Global Skills

- Glow-up Career
- Good Guys
- Good360
- Great Lakes Agency for Peace & Development
- Green Valley Police
- Green Yakka Illawarra
- Gymea Community Aid & Information Service
- Harrington Street Public School
- Headspace
- Heart & Mind Psychology
- HEQS
- Homes NSW (not DCJ housing)
- Homelessness NSW
- Hume Community Housing
- ICAMHS
- ICCA (Indo China Chinese Association)
- IKEA
- Indie School
- Ingleburn High School
- Inspire Youth Liverpool
- Iraqi Australian Christian Association
- Iraqi Australian University Graduates Forum
- Iraqi Women's League
- Jesuit Refugee Services (JRS)
- Just Career Training
- Justice Support Centre
- Kamira Ho
- Karitane & Village Connect
- Kenya Diaspora Board NSW
- Khmer Community of NSW Inc.
- Lansvale East Public School
- Lansvale Public School
- Learner Place Community Centre
- Legal Aid NSW
- Les Powell School (Mt Pritchard)
- Lillians
- Lifeline
- Liverpool Boys High School
- Liverpool City Council
- Liverpool Fairfield Sustaining NSW Families
- Liverpool Girls High School
- Liverpool Head to Health
- Liverpool Hospital
- Liverpool Police
- Liverpool Women's Health Centre
- Local Community Services Association
- Lansvale East Public School
- Lansvale Public School
- Learner Place Community Centre
- Legal Aid NSW
- Les Powell School (Mt Pritchard)
- Lillians
- Lifeline
- Liverpool Boys High School
- Liverpool City Council
- Liverpool Fairfield Sustaining NSW Families
- Liverpool Girls High School
- Liverpool Head to Health
- Liverpool Hospital
- Liverpool Police
- Liverpool Women's Health Centre
- Local Community Services Association
- Local Jobs Program
- Macarthur Locksmiths
- Mandaean Women's Association
- Mandaean Women's Union Australia
- Mary Mackillop Catholic College, Wakely
- Medicare Mental Health
- Mentoring for Men
- Mentoring Men
- Mission Australia
- Monamor Reception
- MTC
- Multicultural NSW
- Multicultural Youth Affairs Network
- My Health Medical Centre Liverpool
- MyFoundations
- NDIS LAC
- Navitas Skilled Futures
- Nebulex Pty Ltd
- NRL Women's League
- NSW Council for Pacific Communities
- NSW Council of Social Service
- NSW Department of Communities & Justice
- NSW Health
- NSW National Settlement Partnership
- NSW Police (Fairfield & Liverpool Police Area Command)
- NSW Police Campbelltown
- NSW Refugee Health Service
- NSW Service for the Treatment & Rehabilitation of Torture & Trauma Survivors (STARTTS)
- NSW Spanish & Latin American Association for Social Assistance Inc.
- Odyssey House
- Officeworks, Warwick Farm
- Officeworks, Wentworthville
- Officeworks, Wetherill Park
- Oze Pests
- PCYC Miller
- Peter Warren Automotive
- Platform Youth
- Prairievale Public School
- Primo Foods
- Programmed Skilled Workforce
- Refugee Council of Australia
- Rent Choice Youth
- Revenue Australia
- RMER

- Rotary Liverpool West
- Reclink Australia
- Sabian Mandaean Association in Australia
- Safe Haven
- Safeguards
- Salvation Army
- School of the Arts & Media, University of New South Wales
- Secondbite
- Services Australia
- Services Australia (Indigenous Services Officer & Community Partnership Specialist Officer)
- Settlement Council of Australia
- Settlement Services International (SSI)
- Shayna Humanitarian Services
- Smithfield Public School
- Social Policy Group (SPG)
- South Western Sydney Local Health District
- St Hurmiz Assyrian Primary School
- St. Hurmizd Assyrian Church of the East Cathedral
- St. Mary's Assumption Chaldean Catholic Church
- St Mary's Church
- St. Thomas The Apostle Chaldean & Assyrian Catholic Church
- St Vincent de Paul's Society
- St Zaia Cathedral Church Services
- STARTTS
- Stepping Stones Campbelltown
- Sumer Association for Culture & Arts
- Sunday School for St Hurmizd Assyrian Cathedral
- Sunday School for St Zaya Assyrian Cathedral
- SWS Tenants Advice & Advocacy Services
- Sydney Catholic Schools
- Sydney East Community College
- Sydney Thunder
- TAFE NSW
- Teen Learners
- Telskuf Chaldean Association
- The Chaldean League of NSW
- The Network of Alcohol & other Drugs Agencies (NADA)
- The Parks Community Network
- The Parks Network
- The Rev Bill Crews Foundation
- The Salvation Army
- The Smith Family
- The University of Sydney
- Thread Together
- Tharawal Aboriginal Corporation
- Training Services NSW
- Transcultural Mental Health Centre
- Tripple Care Farm
- Uniting Support in Recovery
- UNSW School of Business
- Urhi Chaldean Community Language School
- Uyghur Community Charity
- Victim Services
- Vietnamese Australian Welfare Association
- Vietnamese Language school in Canley Vale
- Vietnamese Women's Association in NSW Inc.
- Warakirri College
- Welcome Merchant
- Wesley Mission
- Western Sydney Airport
- Western Sydney Community Forum
- Western Sydney University
- Westfield High School
- Win Tours
- Woodville Alliance
- Woolworths, Cabramatta
- Workskills Australia
- Wrapped With Love
- Youth Advocacy Network
- Youth Insearch Foundation
- Youth Justice
- Zen Tea Lounge

A Place For All